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For immediate release

Menlo Park receives zero-deficiency COVID-19 Focused Infection Control survey

Lawrenceville, N.J – The New Jersey Department of Military and Veteran Affairs (NJDMAVA) was notified by the New Jersey Department of Health that the no-notice COVID-19 Focused Infection Control survey conducted on June 23, 2023 at the Menlo Park Veterans Memorial Home resulted in zero deficiencies. This indicates that the facility complies with infection control regulations and the recommended COVID-19 practices from the Centers for Disease Control and Prevention (CDC) and Centers for Medicare and Medicaid Services (CMS).

“I am proud of the staff of Menlo Park for the hard work they do every day, and the work they have done to continuously improve care to our residents,” said U.S. Army Brig. Gen. Lisa J. Hou, D.O., Commissioner of Veterans Affairs and The Adjutant General of New Jersey. “The Department remains committed to a continuous evaluation of the care we provide our Veterans, Veterans’ spouses, and Gold Star Family members, and we will not stop striving to provide the residents of Menlo Park with the highest possible quality of care.”

Continuous process improvement and organizational compliance feedback is built into routine and no-notice inspections by the New Jersey Department of Health, the U.S. Department of Veteran Affairs, and NJDMAVA’s own internal processes. The survey outcomes reflect a number of efforts to provide residents of Menlo Park with the best possible care, including NJDMAVA’s work with infection control consultants, the department’s own internal inspections, as well as staff training and professional development.

“Never does a single inspection or rating mean we rest in our efforts to protect our heroes’ health and well-being,” Hou explained. “We welcome resident, staff, family, and third-party insights. Professional and community partnerships contribute daily to our residents’ quality of life.”

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